



Replacement Bus Passes and Lost Tickets Information

Students are required to carry their bus pass or bus ticket with them at all times so they can be shown to the bus driver on request. Students may be refused travel if they are not able to produce a valid pass or ticket.

If students lose their pass at any time, they should report this to the Transport Manager at school. A replacement pass should be obtained in the following way:

- City of York - parent/carer should contact York Pullman direct (01904 622992) and pay £5 by card over the phone. A new pass should be with the driver within 24 hours.
- North Yorkshire County Council - students/parents should request a new pass by clicking the link <https://www.northyorks.gov.uk/replace-school-bus-pass> or contacting them on 01609 780780
- A&A travel - parent/carer should contact the bus company direct on 01423 325300
- Harrogate Coach Travel (Connexions)- parent/carer should contact the bus company direct on 01423 339600
- Students using the local Tadcaster T1 service run by York Pullman for which they can buy weekly or daily tickets also need to show these to the driver on every journey. Please note that if a student loses their ticket, they will be required to purchase a new ticket in order to travel.